omnys

Automatic Tumble Dryer

Model Name
TD-HP09A
TD-HP10A

Content

⚠️WARNING

● Safety precautions

> Tips
> This user's manual includes important information about installing, using and maintaining the machine. Please read the manual carefully so that you can use the clothes dryer correctly and its service life can be prolonged. Anyfailures and losses caused by non-compliance with the precautions specifiedin the installation and operation instructions are not covered by the warranty of the manufacturer, and the manufacturer will not assume any related responsibilities.

● Warning matters

● When the clothes dryer is working normally, please do not unplug or switch he power. When the machine is not used or cleaned, please unplug the plug, and do not pull the power cord. Do not use wet hands to plug the power cord.

● The clothes dryer cannot be installed in open air and humid environment. If the clothes dryer is accidentally drenched with water or water leaks into it, it shall be ventilated and dried before use.

● Wet clothes need to be dehydrated before being put into the clothes dryer in order to prevent water from dropping to electrical parts, which will damage the clothes dryer and cause danger.

● Please put the clothes dryer in a well-ventilated place to avoid other accidents.

● When the clothes dryer is working, don't use flammable sprays near it. When gas or flammable gas leaks, don't unplug the power plug or turn machine on or off.

● It is not allowed to dry clothes with flammable detergents, dry cleaning solvents, gasoline, banana oil and other chemicals.

● Don't disassemble, repair or refit the machine by yourself.

● When the clothes dryer is working, for safety, unattended children or disabled people are not allowed to use this machine.

● Do not use this clothes dryer when there is water on your hands and feet.

● Do not dry the raincoat, bicycle cover or other items containing rubber or similar elastic materials with the clothes dryer.

⚠️WARNING

● Warning matters

● Don't put anything hot or heavy (such as a pot with hot water) on the clothes dryer.

● Do not store cigarettes, lighters, dry ice, gasoline or other inflammable and explosive materials in the clothes dryer.

● The door of the clothes dryer can only be opened after the procedure is finished. Don't open the door forcibly before this so as to avoid scalding human skin due to overheating of the clothes dryer.

● Warning signs of clothes dryer

Please use this clothes dryer carefully if your clothes label indicates that it can't be dried by a clothes dryer!

● Safety matters

⚠️ In order to prevent damage to the personal and financial safety of you and others, please be sure to avoid the following matters:

● This product belongs to Class I electrical appliances. Please pay attention to the safety of electricity when using it!

1.A grounded power must be used, and the ground wire shall be directly buried in the ground, and it cannot be connected with utilities such as water pipes and gas pipelines.

2.Ensure that the cross-sectional area of wires of power system can meet the requirements of the normal electrical load.

3.Make sure to use the special socket separately for the machine.
The socket shall be the product passing China Compulsory Certification, and it must be able to carry more than 10A current. For the safety of you and your family, if the electricity in your home does not meet the above requirements, it is strictly prohibited to use the machine.

4.In order to prevent errors in the installation and use of the socket and ensure the safety of electricity utilization, it is necessary to install the socket and connect the ground wire by the personnel with electrician knowledge.

5.If it is found that the power cord is damaged, the replacement of the power cord must be carried out by professionals.
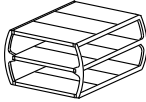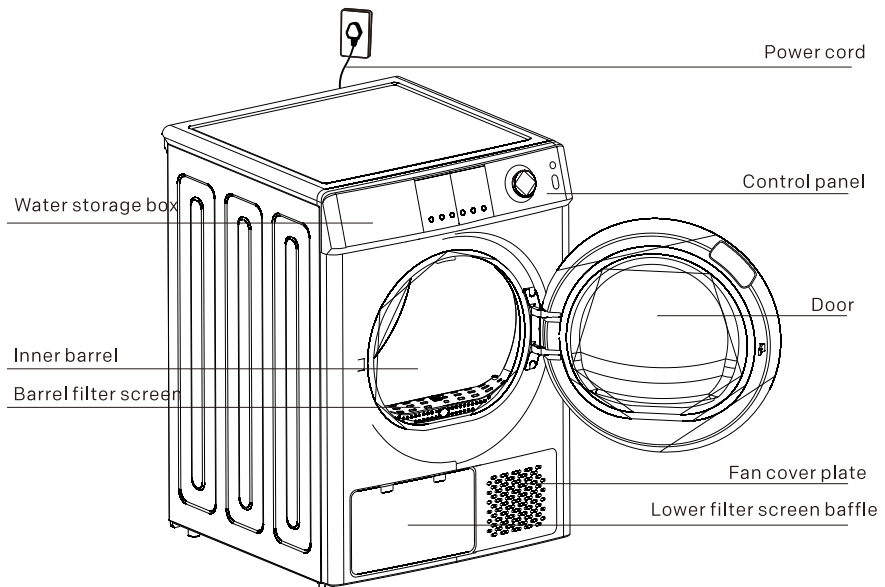
⚠️WARNING

● Safety matters

6. Never connect the ground wire with the firewire or the zero wire, otherwise, the shell will be electriferous, which will easily lead to the risk of electric shock.

7.When the clothes dryer is no longer in use, it is best to unplug the power plug from the socket to ensure safety.

8.This machine uses alternating current. When the voltage is within 10%, this machine can be used normally.

9.If it is necessary to use a grounded leakage (grounding protection) circuit breaker, its symbol must be ⊏ which can ensure that the plug matches the and socket match.

● For safety , reasons, please use the original parts and accessories provided by the manufacturer. If the clothes dryer can no longer be used, please cut off the power cord and destroy the door hook. Waste electrical appliances should be disposed of in the designated processing center.

● If the material of clothes is not suitable for drying by the clothes dryer, do not use this clothes dryer for drying.

● Don't dry unwashed clothes.

● If there is any dust hazard (such as coal and rock powder), please do not use the clothes dryer.

● Do not lean on the door of the machine, climb or sit on the clothes dryer.

● If the ambient temperature around the clothes dryer is lower than 0℃, it may cause frost damage.

● Do not let children play with packaging materials.

Part name

● Attachment specification

Steelbracket	Externaldrain pipeassembly	Plastic bracket
*This picture is only for the product with the rack and holder		*This picture is only for the product with the rack and holder

● Part name

Power cord

Control panel

Water storage box

Door

Inner barrel

Barrel filter screen

Fan cover plate

Lower filter screen baffle

Note: This picture is a schematic diagram, which is only for reference, the machine shall be subject to the actual product.

Installation instruction
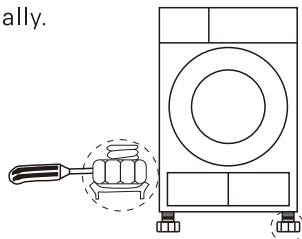
● Install the clothes dryer

1. It is recommended to place the clothes dryer and washing machine close to each other, so that clothes can be dried after washing and dehydration.

2.To avoid blocking its fan cover due to dust accumulation, the clothes dryer shall not be put in a place with much dust.

3.Please remove all packages of the clothes dryer, and then place it on a firm and flat surface, not on a blanket or a bracket.

4.When installing, adjust the feet, make the clothes dryer horizontal. Do not fill the gap between the feet and the floor with plush carpets or wooden strips, so as not to interfere with the operation of the machine.

5.Note that the installation position shall be at least 5cm away from other furniture or walls.
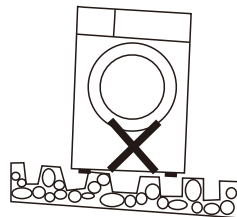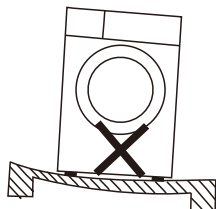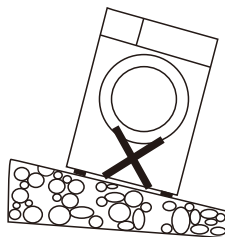
● Level adjustment

By adjusting the feet, place the clothes dryer horizontally.

1. The height can be adjusted by rotating the feet.

2.You can use tools to adjust the height of the feet of the clothes dryer.
Note: Please choose a screwdriver with a diameter less than 4.5mm as the tool for adjusting the feet.

● Connection of power

1. Ensure that the power meets the requirements on the electric nameplate of clothes dryer.

2.Do not use the power strip or universal socket for secondary connection.

Installation instruction

● Accessories installation

(install them when necessary, the clothes dryer can be used normally without accessories)

(1) Installation of the external drain pipe (install it if necessary, if it is not installed, please use the water storage box)
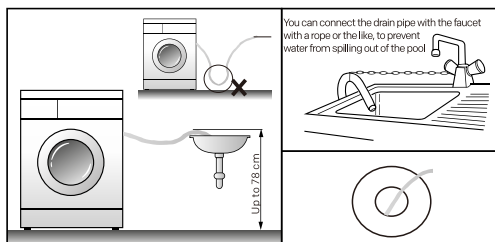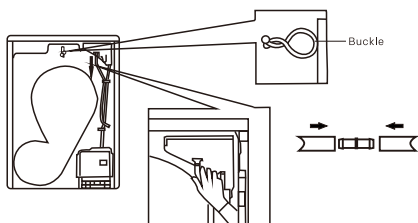

1.Pull out the upper drain pipe downward.

2.Connect the upper drain pipe with the external drain pipe.

3.Fix the external drain pipe on the buckle

Put the external drain pipe into the sink or floor drain.
(Note that don't bend the external drain pipe)

Attention: Make sure the whole pipeline is unobstructed!

Installation instruction

● **Accessories installation**

Slot of the front support

Filter screen
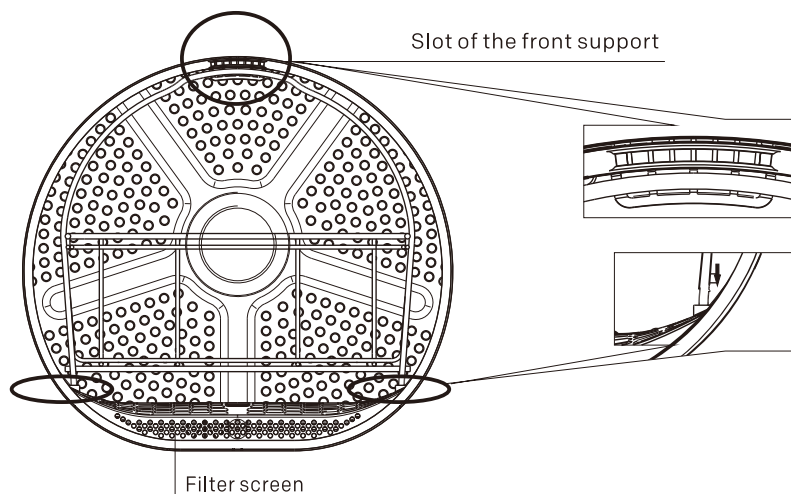
Install the steel bracket according to step 2 first, and then put the plastic bracket on the steel bracket.

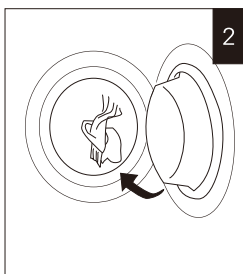*This picture is only for the product with the rack and holder

Quick start

Note: Before you use this machine, please make sure that the machine has been installed correctly according to the installation instructions.
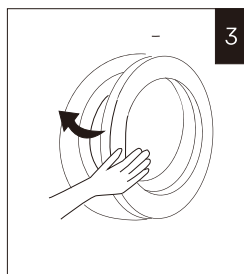
Step 1: Preparation for drying clothes
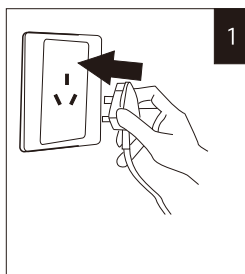
Plug in the power plug	Put in clothes	Close the door

Step 2: Start drying clothes

Turn on the power → Select the procedure → Set the parameter / function → Start

Step 3: End of drying clothes

When drying is finished, the clothes dryer will have a sound prompt or the word "End" will be displayed on the display screen.
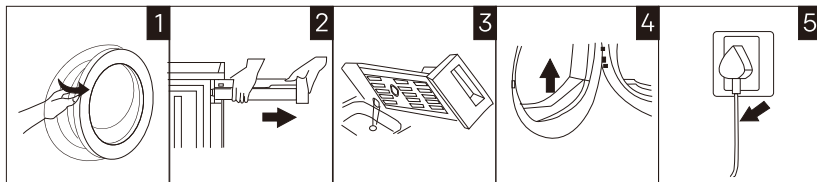
Open the door, take out the clothes	Pull the water storage box	Pour out the water in it	Clean the filter screen(there are two filter screens)	Cut off power
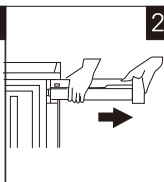
Note:

1. If you are using a socket with a switch, please directly press the switch to turn off power.

2. When pouring the water in the water storage box, pour it directly (without opening other parts).

The Introduction of Function and Program

● Introduction of operation panel functions

1.Start/Pause button
Press the "Start/Pause" button to start or pause the procedure.
2.Delay
Press the "Delay" button to enter the delay setting,press the"Delay" button again
to select the delay time, and then press the"Start/Pause" button to start the delay,
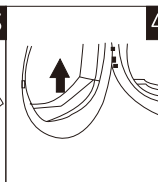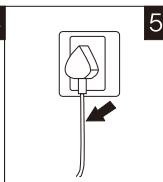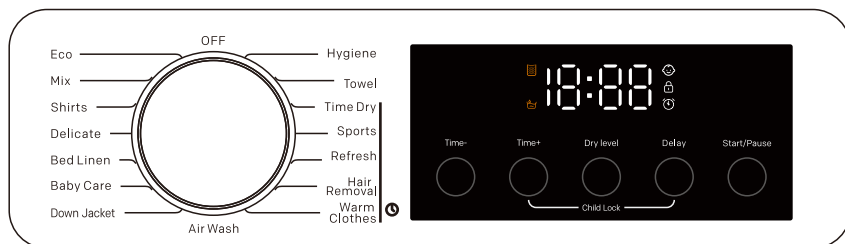The delay time shall be selected after selecting the procedure and before pressing
the"Start/Pause" button.
After the delay is started, all buttons except the"Start/Pause" button are invalid.
3.Dry Level
Press the"Dry Level" button to select the degree of dryness.Different procedures
have different setting ranges for dryness.As for timing procedure, degree of dryness
cannot be selected.There are 3 degrees of dryness:L1(dry) L2(drier) L3(extra dry)
4.Time-,time+
It is used to adjust the clothes drying time, Different procedures have different
setting ranges of drying time.In some procedures. it can't choose drying time.
5.Child lock
In order to prevent children from misoperation during the machine operation, the
child lock function can be turned on.
During the running of the procedure, press the "Time+" and "Delay" button to enter
the child lock state, and the child lock indicator is on. Press the "Time+" and "Delay"
button again to release the child lock state, and the child lock indicator goes out.
Under the child lock state, all buttons are invalid.

Introduction of other functions

▦ Filter screen indicator: Prompt the user to clean the filter screen.

🖰 Water storage box indicator: Prompt the user to clean the water storage box.

● Add clothes halfway: During the drying, press the "Start/Pause" button, then the clothes dryer will pause, and you can open the door to add clothes.

● Reservation time refers to the time from the beginning of reservation to the end of drying.

● After the running procedure is finished, if there is no alarm, the End will be displayed, and the music will sound to prompt the user.
If the the user has no operation within 5 minutes, it will automatically switch to the wrinkle prevention procedure.
After the wrinkle prevention is completed, the machine will automatically shut down. Under the End state, if you open the door, the machine will directly enter the Shutdown state and sound a prompt.

The Introduction of Function and Program

The following procedures are applicable to 9.0/10.0kg models:

Name	Capacity(kg)	Introduction
OFF	--	Shut down the clothes dryer
ECO	9.0/10.0kg	Dry cotton fabric
MIX	4.5/10.0kg	For the fabric blending cotton fabric and synthetic fabric
Shirts	1.0kg	Used for drying Shirts
Down Jacket	1.5kg	Used for drying down-filled coat/duvet
Delicate	3.0kg	Silk and other clothing that is not resistant to high temperatures
Hygiene	≤3.0kg	For the clothes stored for a long time, carry out sterilization treatment
Time Dry	--	Timed Procedures
Warm clothes	A little	Timing procedure/warm the clothes
Bed Linen	4.5/10.0kg	Used for heavy loads such as sheets
Baby Care	1. 0kg	Drying baby cotton fabric clothes
Air Wash	A little	Tumbles with just warm air
Towel	3.0kg	Drying Towels
Sports	A little	Timed Procedures/Breathable clothing such as sportswear
Refresh	A little	Timer procedure/Deodorization Freshness
Hair Removal	A little	Timer procedure/cleaning lint

Note:

1. The above procedures are the recommended procedures, and the users can choose appropriate procedures according to their personal habits. If the clothes are not completely dried, the users can choose the timing adjustable procedure to continue drying.

2.The timing adjustable procedure will not automatically judge the degree of wetness. If the clothes are still wet after the procedure finishes, please repeat the procedure or adjust the drying time until the clothes are dried.

3.Large fabrics such as sheets or curtains are easy to be wrapped into a ball when drying. If so, stop the clothes dryer, take fabrics out and shake them, and then put them into the clothes dryer to continue drying.

4.When drying down-filled coat, before drying, please turn the inside of the clothes to the outside.

5.The time when the machine starts is the default time. In the actual operation, the temperature and humidity of the environment, the type and weight of clothes will affect the drying time.
When the machine is running, the humidity sensor intelligently senses the humidity of clothes and automatically djusts the drying time. The display time of the corresponding LED screen will increase o r decrease synchronously, which is normal.

6.The procedure with icon⊙ indicates that the procedure is a timing procedure, and it will stop when the running time ends.

Instructions for use

● Preparations before drying clothes

Note

⚠ After handling, please stand the machine upright for more than 2 hours before using the machine, and pick soft cloth strips to clean the inner barrel before using it for the first time.

a) Put some cloth strips in the inner cylinder.

b) Plug in power and press the "Power" button.

c) Select the "Timing drying" procedure and press the "Start/Pause" button.

d) After the procedure finishes, please clean the filter screen according to the content in the "Cleaning and maintenance".

⚠ During the operation of the clothes dryer, the compressor and drain pump will generate some sounds, and it is normal.

● Common knowledge and using skills of clothes dryer

1. Please dehydrate the clothes before putting them into the clothes dryer. The drier the clothes are after dehydration, the more time and electricity are saved when drying clothes.

2.Please shake the clothes, zip them up, button them up and put them in the clothes dryer; to avoid the zipper or button from making noise during drying, please turn the clothes outside over before putting them into the clothes dryer.

3.Clean the filter screen before starting the clothes dryer.

4.According to the prompt of the procedure name, select the corresponding drying procedure according to the material type and label information of the clothes.

5.In order to get the ideal drying effect, please classify the clothes, and don't dry the clothes with different thickness or different degrees of dryness or wetness at the same time as far as possible.

6.When drying a small amount of clothes, it is recommended to use the timing adjustable procedure.

7.When drying sheets, curtains and other large-sized fabrics, if in the drying process, the fabrics are lumped, the operation can be suspended, and drying can continue after shaking.

8. For the clothes that need to be dried by the clothes dryer, it is recommended to use fabric softener when washing.

9.Some heavy clothes (jeans, big towels, etc.) are difficult to be dried locally because of the material characteristics; if you find that the drying is still incomplete after the end of the procedure, it is recommended to use the "Timing drying" procedure to adjust the drying time.
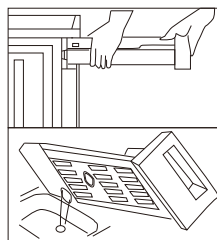
Service guide

● Cleaning and maintenance

a、Empty the water storage box

Steps:

(1) Hold it with both hands and pull the water storage box;

(2)Pour out the water in the water storage box;

(3)Set the water storage box to its original position.

⚠ Warning

● Please clean the water storage box after each use. If the water storage box is full of water during the drying process, the procedure will pause, and the water box light on the display will be on. You shall empty the water storage box, then press the "Start/Pause" button to restart the clothes dryer.

● Condensed water is not drinkable!

● Do not use the clothes dryer without the water storage box!

b、Clean the filter screen assembly

The machine has one or two filter screens, it depends on the model. The filter screen shall be cleaned after each use.

Cleaning of barrel filter screen:

Open the door→take out the barrel filter screen →open the barrel filter screen→clean the barrel filter screen→put the barrel filter screen back to the original position.
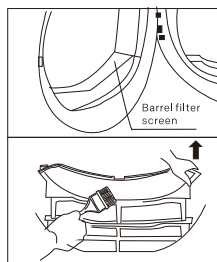
Cleaning of lower filter screen:

Pull the lower filter screen baffle in the lower left corner of the machine →turn the knob →take out the lower filter screen → clean the lower filter screen→ put the lower filter screen to the original position.
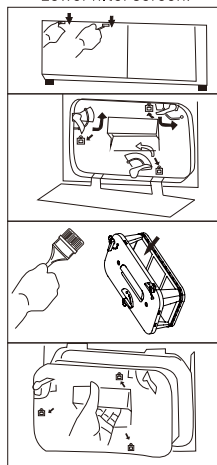
Cleaning steps:

(1) Clean the filter screen and vent, remove fluff accumulated on the filter screen and vent, then rinse in running water or clean with a soft brush:

(2) Ensure that the filter screen is completely dried before reinstalling it.

Barrel filter screen:

Barrel filter screen

Lower filter screen:

Service guide

● Cleaning and maintenance

⚠ Warning

● Too much fluff on the filter screen will block the air circulation, which will delay dryin time and increase energy consumption!

● Do not use the clothes dryer when there is no filter screen!

● Clean the filter screen after each use!

c、 Clean the heat exchanger

● According to the need, it is recommended to clean the heat exchanger once every month.

Cleaning step:

(1) Open the lower filter screen baffle in the lower left corner of the machine:

(2) Turn the knob and take out the lower filter screen;

(3) Clean the exchanger with a soft brush:

(4) After cleaning, return the lower filter screen, knob and baffle to their original positions.

Note:

1. Do not press it hard when cleaning the heat exchanger, otherwise it will damage the heat exchanger.

2.Disconnect the power before cleaning!

d、 Clean the drum clothes dryer

⚠ Warning

● Disconnect the power before cleaning!

● Please wear gloves when cleaning.

● When cleaning the surface or other parts of the clothes dryer, use a wet cloth soaked with clean water, otherwise the plastic surface or other parts may be damaged.

● Do not rinse the clothes dryer directly with tap water hose or high-pressure water gun.

Cleaning steps:

● Prepare a wet cloth soaked in clean water.

● Clean the door, especially the internal windows.

● Clean the sealing ring around the front support.

● Clean the humidity sensor of the drum.

● Clean fluff in the air duct.

Before starting the machine, dry it with a soft cloth.

Humidity sensor
(2 iron sheets)
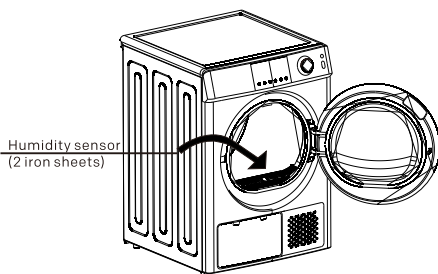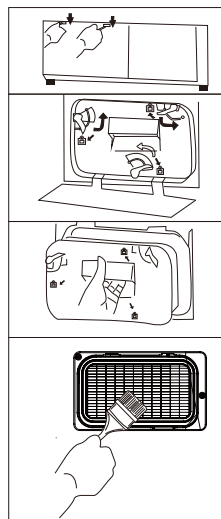
Troubleshooting Guide

● Cleaning and maintenance

Note: The humidity sensor is located inside the drum of the clothes dryer and is under the collection port.
Do not clean drum with corrosive detergent, or don't scratch the humidity sensor.

● Alarm prompt

Alarm prompt	Alarm reason	Solution
OE	The water storage box is full or the drain pump is abnormal	If the fault is not solved after emptying the water storage box, please call the national service hotline
dE	The door is not closed or the door is not closed completely	If the fault has not been solved after closing the door again, please call the national service hotline
LE	The filter screen is not cleaned, or motor is abnormal	If the fault is not solved after cleaning the filter screen, please call the national service hotline
HE	The compressor is abnormal	Please turn off power and call our service number.
tE1	Temperature of front air duct is abnormal	
tE2	The condenser temperature is abnormal	
SE	The humidity sensor is abnormal	

Remarks:

When ⛲ appears during the machine operation, please check whether the water storage box is full. If so, please empty it and restart the machine. If not, please start the machine directly.

When ▦ appears during the running machine, please check whether the barrel filter screen and the lower filter screen are full. If the filter screen is full of fluff, please clear it and restart the machine; if not, please start the machine directly.

Troubleshooting Guide

● Fault phenomena and treatment methods

⚠ Only authorized professional service technicians can repair the clothes dryer!

Before calling the hotline, please confirm whether you can handle the trouble by yourself or the machine is used correctly, the technicians will give you advice when it is within the warranty period.

Problem	Solution
The computer plane does not display any content	Check whether the power or power plug is normal; check whether the power switch is turned on.
The clothes dryer is not started	Confirm whether the door of the clothes dryer is closed. Confirm whether the procedure is selected and the "Start /Pause" button is pressed.
The door opens automatically	Press and hold the door handle, so that the door lock can be locked in the corresponding position. Check whether the clothes are excessive.
The drying standard is not reached or the drying time is too long.	Clean the barrel filter screen and lower filter screen; use a more appropriate drying procedure; ensure that the fan cover is unobstructed.

⚠ If you can't eliminate the fault, please:

1. Turn off power of the clothes dryer.
2. Call our service number.

Specification

Model	TD-HP09A	TD-HP10A
Maximum drying capacity (kg)	9.0	10.0
Rated power (W)	650	700
Product size (w*d*h) (mm)	595*615*850	595*670*850
Net weight (kg)	45	52
Gross weight (kg)	50	58
Refrigerant	R290	R290
Filling amount of refrigerant (g)	105	110

Microcomputer Control Board

◇ : Terminal (#250)
◈ : Terminal+ connector
⏚ : Ground terminal
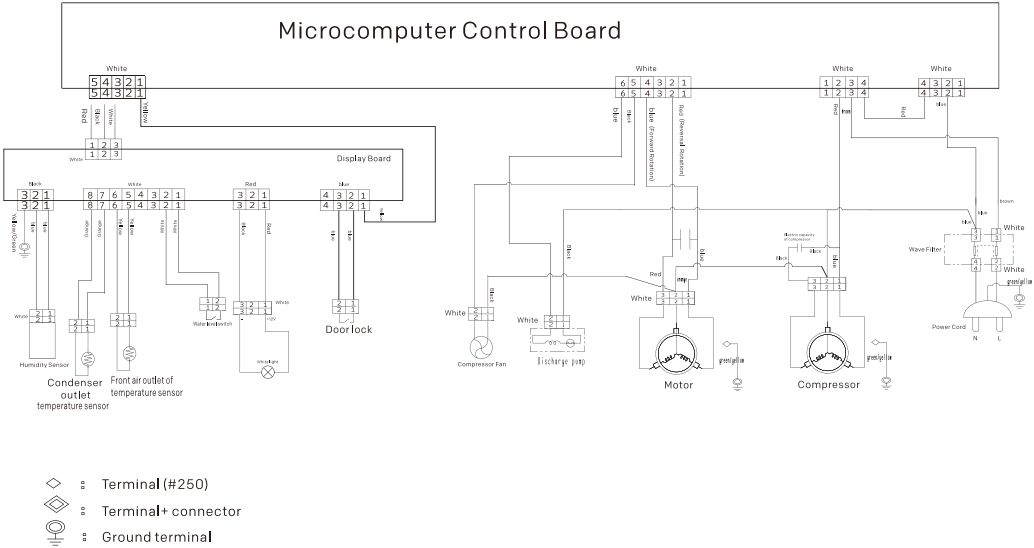
We declare that our products comply with the applicable European Directives, Decisions, and Regulations, as well as the requirements contained in the referenced standards.

Customer Service – Spare Parts Availability:

Dear customer
Regarding the operation of genuine spare parts, in accordance with the relevant eco-design regulation, you can obtain them from our company's customer service for at least 7 years from the date your device is placed on the market within the European Economic Area.

Note: The use of the customer service is free of charge under the manufacturer's warranty terms.
Detailed information regarding the warranty period and terms in your country can be found in the warranty card that accompanies the device, as well as through our company's customer service or your retailer.

WARRANTY TERMS FOR HOME APPLIANCES (White Goods & Small Appliances)

GENERAL TERMS AND CONDITIONS

1. The warranty covers any fault or damage that is solely due to a manufacturing defect or faulty components.
2. During the warranty period, labor, technician's travel expenses, and spare parts are provided free of charge, as well as transportation of the device (excluding small appliances) exclusively with partner agencies, if the technician deems that the repair should be carried out at the company's service center.
3. Our company reserves the right to determine the method and location of the repair of faults at its discretion. Specifically, service for small appliances is provided at the premises of the respective authorized service store, and transportation is carried out by the device owner.
4. In case of an unjustified call, absence, installation issues, or need for a demonstration of functionality, the customer will bear the travel costs and the cost of the technician's visit.
5. The warranty is void if the device has been repaired by a technician other than the company's authorized technician, or if the rating label and serial number of the device have been altered or removed.
6. Any repair or replacement of parts of a device or the device itself does not extend the warranty period, which will continue to be valid until its expiration.
7. In the event of a part replacement, a 6-month warranty is provided for that specific part or spare part, starting from the replacement date.
8. The warranty does not cover damages caused directly or indirectly by negligence, omission, misuse, improper installation, or any type of intervention on the device by an unauthorized technician. It also does not cover damages due to external factors that alter the device's surface (e.g., chemicals, toxins, salts, etc.), or damages arising from poor connection to a voltage different from what is indicated on the device's label, to an ungrounded socket, or due to voltage fluctuations in the network (drop, surge).
9. The warranty does not cover damages or losses to devices or their accessories caused during transportation arranged by the customer through third parties.
10. The warranty does not affect the buyer's rights as provided by European Directive 1999/44/EC and Greek legislation.
11. The warranty must be accompanied by a photocopy of the purchase invoice, retail receipt, or shipping document of the product.
12. In addition to the rights provided by this warranty, the consumer also retains all rights granted by the applicable provisions and laws concerning the sales contract.

SPECIAL TERMS: Omnys DEVICES

1. The warranty for proper functioning is valid from the date of purchase and lasts for two (2) years.
2. Each device is carefully inspected during production, and it will only be replaced in the event of irreparable damage, repeated identical damage, or due to high repair costs, according to the assessment of the respective authorized technician.
3. The warranty does not cover light bulbs, ceramic surfaces, accessories, or the plastic, enamelled, and glass parts of the devices unless it is proven to be a manufacturing defect.
4. Damage caused during the transportation of the device is not covered by the warranty.
5. All Omnys products are designed for normal household use. The warranty does not cover damage to devices used for professional purposes.

Warranty
Before using the device, please ensure that you have read the accompanying user instructions.

Please note that this device is covered by a two-year warranty for proper functioning, according to the terms outlined above. If any technical problem arises for any reason, please contact:

Sale-Point.ch
powered by Nelis GmbH
Alte Bahnhofstrasse 27
5612 Villmergen
Tel: +41 44 552 16 14
info@sale-point.ch
www.sale-point.ch

Please have the following information available in every case:
- Proof of purchase
- Product description / Model / Brand
- Description of the issue, with the most accurate reference to the defect